Making government information available online would not only benefit individual users of government websites, it would also make it simpler for third parties to aggregate government data. By aggregating data, websites can present government information in innovative and useful ways. For example, federal spending data gathered from a government website could be presented by a third party as an interactive map that shows the locations of funding recipients. Such applications make data exponentially more valuable. Government need not develop such innovative tools itself; as long as the data is made available online in a structured format, private parties will make good use of it.

“Structured data” is a term of art. It means that information is presented in a format that allows computers to easily parse and manipulate it. While a static web page that lists a series of news stories or proposed regulations is not structured, the web page may have a companion XML file containing the same information. Structured XML allows a user to sort the data by ascending or descending date, alphabetically by headline or author, by number of words, and in many other ways that a static web page does not afford.

When the government makes data available in a structured format, it opens the doors to innovative and enlightening remixes of information known as mashups. Mashups are tools that can be used by journalists, bloggers, and citizens to better analyze and monitor government’s activities.
MASHUPS

The term “mashup” has its origins in music. The advent of digital editing technologies made it relatively simple for DJs and amateurs to take two or more songs and mash them together to produce novel creations. The paradigmatic example of a music mashup may be Danger Mouse's highly acclaimed and highly illegal “The Grey Album,” which mixed music from The Beatles’ “The White Album” with vocals from rapper Jay-Z’s “The Black Album.”

The term mashup now extends to applications that mix together disparate sets of data to create new and unique information. For example, the popular free classified ad site Craigslist.com is an almost definitive source for rental housing listings in urban areas. However, the site lists ads in the order users add them to the site. This means, using the Washington D.C. metro area as an example, one listing could be for an apartment in the Adams Morgan neighborhood of the District and the very next ad would be for a house in Alexandria, Virginia. This frustrated software engineer Paul Rademacher when he was looking for a place to live in Silicon Valley in 2004. So, he built HousingMaps.com, a mashup of the listings from Craigslist.com and Google Maps. This mashup allows users to bring up a map of the area in which they are interested (say five square blocks in a particular neighborhood). Then, pushpin icons will appear representing the properties available for rent in that area. Clicking on a HousingMaps.com pushpin brings up a bubble with the rental listing data including rooms, price, location, photos, and a link to the actual listing.

What is amazing about HousingMaps.com is it offers a new and unique information source that is richer, and more useful, than either Craigslist or Google Maps alone. What makes this possible is Google's choice to make its maps application interface open for anyone to use and Craigslist's similar choice to make its data available in an open and structured format. These decisions to support openness and useful data formats allowed for an innovation that neither company could have predicted would emerge.

Mashups built on open interfaces and structured data represent a great potential fount of information about the workings of government. Mashups produce varied and unexpected outcomes that could make government activities more transparent, and reveal patterns currently hidden in murky mountains of unstructured data. To get a sense of what is possible, we can take a look at a leading transparency mashup called MAPLight.org.

The MAP in MAPLight.org stands for “money and politics,” and the site's mission is to illuminate the connection between the two. Founded by computer expert Dan Newman, the site mashes together congressional voting data with campaign finance information. The result is a searchable database that highlights the connections between campaign contributions and how members of Congress vote. Using the MAPLight database, users can look up a particular bill and see the interest groups, as well as the individuals and corporations, who support and oppose it. MAPLight also allows users to look up individual members of Congress in order to see how they voted on a particular bill and to see how much money they received from groups supporting and opposing the bill. This is a new window into congressional actions that legislators did not previously need to consider. Such a mashup would not be possible without the structured data government often fails to provide and is being made accessible by third-party “hacks” from non-profit groups such as GovTrack.us and OpenSecrets.org.

Another mashup aimed at increasing government transparency is OpenCongress.org. Among other things, this site takes bill and vote data from GovTrack.us and mashes it with data feeds from blogs and mainstream news sources so that one can pull up a page for a bill or a legislator and see news stories and blog posts that mention the bill and/or legislator.

RECOMMENDATIONS

The foundation on which Internet technologies can help improve transparency is the idea, to the greatest extent feasible, government data should be made public. The next building block is the idea information should not just be made available online, but online resources must also be useful. This means putting data online in structured, open, and searchable formats.

Structured means the data is presented in a machine-readable format that makes it easy for individuals to subscribe to discrete data feeds and for others to use the data in their own creations—that is, as the source data for a community site such as WashingtonWatch.com or mashups like MAPLight.org.
Open means that the digital formats chosen should be non-proprietary and widely accepted. Open formats are often created and maintained by independent standards organizations and are free of copyright restrictions on their use. For example, MP3 is an open audio file format, while RealMedia and Apple QuickTime are proprietary.

CONCLUSION

To hold government accountable for its actions, citizens must know what those actions are. To that end, they must insist government act openly and transparently to the greatest extent possible. In the twenty-first century, this entails making its data available online and easy to access. If government data is made available online in useful and flexible formats, citizens will be able to utilize modern Internet tools to shed light on government activities. Such tools include mash-ups, which highlight hidden connections between different data sets.

Today, however, the state of government’s online offerings is very sad. Some nominally publicly available information is not online at all, and the data that is online is often not in useful formats. Government should release public information online in a structured, open, and searchable manner. To the extent that government does not modernize, however, we should hope that private third parties build unofficial databases and make these available in a useful form to the public.

ENDNOTES


The Mercatus Center at George Mason University is a research, education, and outreach organization that works with scholars, policy experts, and government officials to connect academic learning and real world practice.

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